

# ADJUSTABLE HINGE STEEL ENTRANCE DOORS LIMITED 10 YEAR WARRANTY



## WARRANTY COVERAGE:

Taylor Entrance Systems warrants that its Trugrain steel entry door slab product ("Product") is free from defects in material and workmanship which will make the Product unfit for its normal and recommended use.

THE DURATION OF THIS WARRANTY BEGINS ON THE DATE OF PURCHASE BY THE CUSTOMER AND EXTENDS FOR THE FOLLOWING PERIOD:

1. Ten (10) years to the original home owner for the steel door slab of the prehung door.
2. Residential single family installations.

## EXCLUSIONS FROM COVERAGE:

This warranty does not cover:

1. Defects or damages arising out of shipment by common carriers, private transportation or other means of transportation.
2. Defects or damages arising out of improper handling or cleaning, defective or improper installation, defective or improper glazing, accident, act of God, intentional human act, misuse or abuse, or any other circumstances beyond the control of Taylor Entrance Systems.
3. Product installed in high-moisture and or corrosive environments, such as swimming pool enclosures or greenhouses.
4. Product used or installed in high-vibration environments.
5. Color variation  $\leq 4$  Deltas
6. Product finished with non-recommended paints, stains or topcoats.
7. Labor, shipping or other charges incurred or claimed by the Customer.
8. Glass.
9. Installation.
10. Hardware.

## WARRANTY CLAIM PROCEDURES:

If within the applicable warranty period the Customer discovers a defect in the Product which is covered by this warranty, the Customer must comply with the following procedures:

1. The Customer must promptly present a written claim to Taylor Entrance Systems, 631 North First Street, West Branch, MI 48661
2. The Customer must use reasonable diligence to include in the written claim all of the following:

- a. Adequate description of defect(s).
  - b. Identification of Product design or pattern.
  - c. Exact Product size.
  - d. Date Product was manufactured (this date is stamped on the hinge side of the door).
  - e. Date of the Customer's purchase and the date of delivery to the Customer.
  - f. Provide pictures of the defect.
3. The Customer, at Taylor Entrance Systems' option, must permit Taylor Entrance Systems or its representative to inspect the Product.

## REMEDIES:

After receiving a valid claim, Taylor Entrance Systems will, at its option, (a) repair the Product, or (b) provide a replacement Product (or part, as appropriate) of like kind and design.

## DISCLAIMER OF WARRANTY:

TAYLOR ENTRANCE SYSTEMS MAKES NO IMPLIED WARRANTY, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THE PRODUCT (OR ANY REPLACEMENT), AND MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, WITH RESPECT TO THE PRODUCT (OR ANY REPLACEMENT), EXCEPT TO THE EXTENT PROVIDED HEREIN.

## LIMITATION OF REMEDIES:

THE REMEDIES SET FORTH ABOVE ARE THE CUSTOMER'S EXCLUSIVE REMEDIES FOR BREACH OF WARRANTY. IN NO CASE SHALL TAYLOR ENTRANCE SYSTEMS BE LIABLE TO THE CUSTOMER OR ANY OTHER PERSON FOR ANY GENERAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT PERMIT ANY LIMITATION ON THE LENGTH OF AN IMPLIED WARRANTY, OR ANY EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND THEREFORE SOME LIMITATION OR EXCLUSIONS IN THIS WARRANTY MAY NOT APPLY.

Unless modified in a later writing signed by both Taylor Entrance Systems and the claimant, this warranty is the complete and exclusive warranty relating to the Product, superseding all earlier agreements and other communications relating to the Product. No employee of Taylor Entrance Systems or any other party is authorized to make any warranty in addition to this warranty. Invalidation of any one or more of the provisions of this warranty shall not invalidate or affect any one of the other provisions hereof, which shall remain in full force and effect. This warranty is not transferable. This warranty provides specific legal rights, and other rights, which vary from state to state, may be available.